

**Office Hours**  
Monday-Thursday 8:30-5:30  
Friday: 8:30-5:00



Diane Barta, Community Manager  
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Richard Lester, Compliance Coordinator  
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## Texas Ice Cream at Dawn Mist Park!



Visit Dawn Mist Park on Friday August 7, 2020 from 6-7 pm  
for a free Texas Ice Cream treat!

Please remember that social distancing guidelines and mask  
ordinances must continued to be followed.



## Assessments



### Next Assessments Due October 1

Payments may be  
made at the on-site  
HOA office at 2300 Dawn  
Mist Drive. You can deposit your  
check or money order in the mail  
slot on the front door of the office.  
A staff member is working each  
weekday to process the  
payments as normal.

Please make checks payable to  
Two Sunset Pointe HOA Include  
your address and account  
number on your check.

Pay online at  
[www.mutualpaypropertypay.com](http://www.mutualpaypropertypay.com)  
or [www.sbbmanagement.net](http://www.sbbmanagement.net)

## Common Questions About The Pools



### My pool card is not working. Why?

During the many meetings and discussions  
held to determine the safety and care of  
opening the pool facilities, experts  
recommended that the Board require each  
resident to sign a release form before the

activation of their pool cards for the 2020 season.

At the end of each pool season, all pool cards are suspended until the opening of the pools the following season. This provided time for each resident to complete and return the release form and the activation of their pool card.

If you have not completed and turned in your release form, this is more than likely the reason your card is not working. To assist you with activating your pool cards, please click below to obtain the release form that you will be required to complete and turn into the HOA office. You may wish to return your completed form via email to [n.guyton@sbbmanagement](mailto:n.guyton@sbbmanagement) or drop it off in the door slot of the HOA office located at 2300 Dawn Mist Drive.

If your release form has been completed and returned and your pool card is still not working, please contact the HOA office at 469-362-0580. One of the staff members will be happy to assist you with your pool card.

All adults in the household must sign the release and all children's names must be listed.

[Click Here To Download the COVID Release Form](#)

### **How long does it take to activate my cards once I turn in the forms?**

Once the completed release form is returned to the HOA office, your pool cards can be activated by the end of the business day. Any forms received after 4:00 PM will be activated the following business day. Forms returned after 4:00 PM on Fridays, will be activated on the following business day.

You will receive an email or a phone call notifying you that your cards are now active. If you are needing replacement cards, please include a \$35.00 check and payable to Two Sunset Pointe HOA. Replacement cards and/or new homeowner pool cards will be delivered to your home or you may call for a pick up at the HOA office.

### **Do I have to wear a mask in the pool area?**

For the Two Sunset Pointe HOA to comply with the orders from Governor Abbott, effective with the pool(s) opening on July 3, 2020, masks must be worn when:

- Entering the pool facility
- Using the Restrooms
- Unable to maintain 6' social distancing on the pool deck from others not living in your household.
- Exiting the pool facility
- Children under the age of 10 are not required to wear masks.

### **Are there restrictions on items we can bring into the pool**

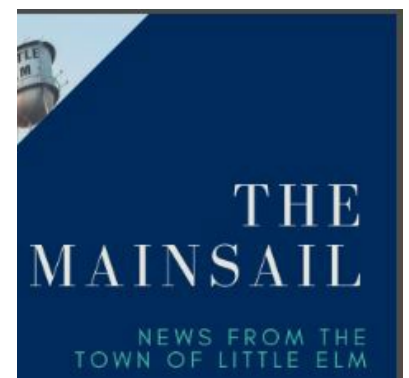
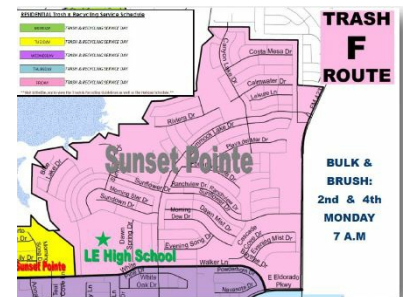
You can also make payments over the phone by calling 1-866-729-5327.

### **Download Payment Options**

**In an emergency, SBB's  
Emergency Dispatch can be  
reached directly by calling  
972-960-8500.**

## **Bulk Trash Pick Up August 10**

The next scheduled pickup is on August 10, 2020 for sections of the community East of Little Elm High School. Remember, items should not be placed on the curb until 7 AM on the Saturday before pickup.





area?

The following items are not allowed at the pools:

- Food
- Balls
- Frisbees
- Group toys or games
- Large floating devices
- Lounge chairs
- Multi-person chairs and/or lounges

Personal flotation devices, pool noodles, and small chairs are allowed.

### What are the pool hours?

Each pool will close for thirty minutes after each two-hour swim session to allow for COVID sanitizing and cleaning. Pool hours have been adjusted to allow for adequate time to clean and sanitize.

You can download a copy of the new pool schedule by clicking [here](#).

To download the release form or a complete list of pool hours and additional rules, please visit our website by [clicking here](#).

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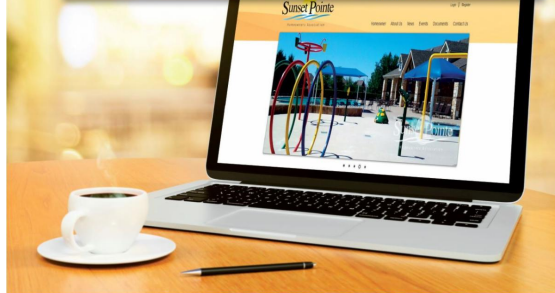
## Yard of the Month for July



Congratulations to the owners of 2769 Cresnet Lake for being June's Yard of the Month! They will receive a \$100 Visa Gift Card.

Each month from June until September, the Two Sunset Pointe HOA will recognize 4 lawns for their outstanding maintenance and beauty. All winners receive gift cards as a thank you from the HOA for keeping Sunset Pointe looking great!

For the complete list of winners, please click here to visit our [website](#).



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## SBB Homeowner Portal



If you need details about your account

such as your Account Balance, Payment History, Making a Payment, setting up Recurring Payments, finding information about what's going on in your HOA Community, the HOA Policy Rules and Regulations, Board Meetings and more, Please register on the online portal at <https://sbb251.sbbportal.com>.

The online portal can be accessed 24 hours a day, 7 days a week.

If you would like to make a payment over the phone, Please call Paylease at 1-866-729-5327.



The onsite staff is working daily to assist the residents of Two Sunset Pointe. The staff is available to answer your questions by calling 469-362-0580 from 8:00 AM to 5:00 PM, Monday through Friday.

If you would like to drop off your assessment check to the HOA office, please make sure that it is payable to Two Sunset Pointe HOA. Also, make sure your

address and account number is included. If you do not have your account number, you may contact

# IMPROVING YOUR COMMUNITY



Phase Two of the HOA's fence replacement project began on August 3, 2020. This portion started on Sunflower at Sundance Dr and will continue towards FM 423.

Panels are being removed in small sections which allows the contractor to install new fencing quickly. This reduces the time that affected owners will have temporary barriers up.

Phase One, which was along Woodlake, was completed in early 2020. Phase Three, which involved replacing fences along Waterside will most likely be scheduled for early 2021.

the HOA office and one of the staff members will be happy to assist you.

## Graffiti Removal

Early in the week, the HOA was notified of several areas which had been vandalized with graffiti. Our vendors were able to clean each of the affected areas and remove the paint.

Please reach out the HOA office if you notice anyone vandalizing the property. You can call the office at 469 362-0580 or email the community manager at [d.barta@sbbmanagement.com](mailto:d.barta@sbbmanagement.com).

### Two Sunset Pointe HOA

2300 Dawn Mist Drive  
Little Elm, TX 75068  
Office: 469-362-0580  
Fax: 469-362-0396

Contact  
Us

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